

Remote Deposit Capture

Procedures for RDC Update IE9 – 06/16/2013



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Web Capture Client Workstation

Upgrade Fixes

The following issues have been resolved in Enterprise Source Capture (SCS) version 4.2.2.37

- 1. Unnecessary Panini scanner pop up images
- 2. Image/MICR Mismatch issues.
- 3. Merchant Capture Users submitting out of balance bathes.
- 4. Scanning Page hung after hopper empty causing batch to be stuck in uploading.

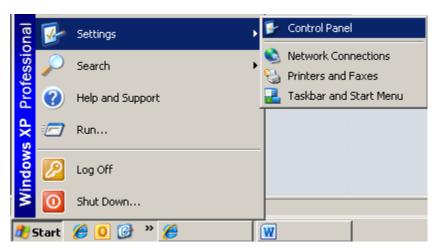
Other Enhancements

- Restored Site ID to Batch Status Screen
- Restored Messaging Feature
- Internet Explorer 10 will be able to run in Compatibility Mode



How to check if you are an Admin on Windows XP

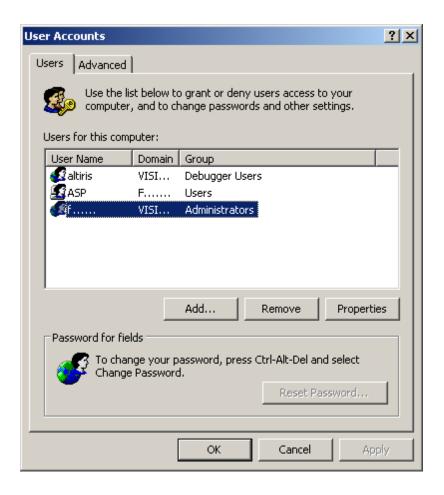
Step 1: Click on Start-> Settings -> Control Panel.



Step 2: Double Click User Accounts







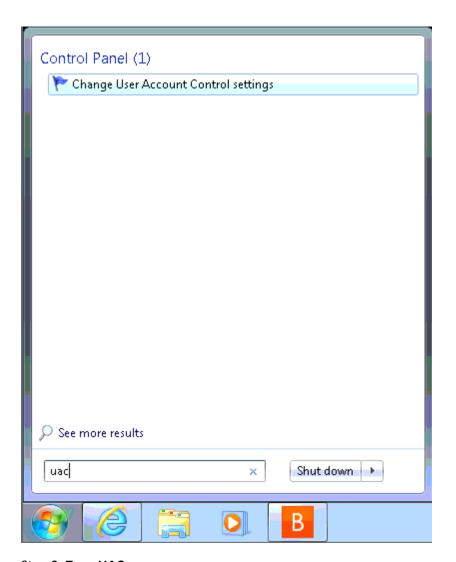
Step 3: Find your **User Name** and check the **Group** for **Administrators**.

Step 4: If your **User Name** is in the group **Administrators**, please proceed to the "Upgrade Procedures" on Page 7. If your **User Name** is not in the **Administrators** group, you will not have sufficient admin rights to complete the install and you will need to contact your network support.



How to check if you are an Admin on Windows 7

Step 1: Click on **Start**.

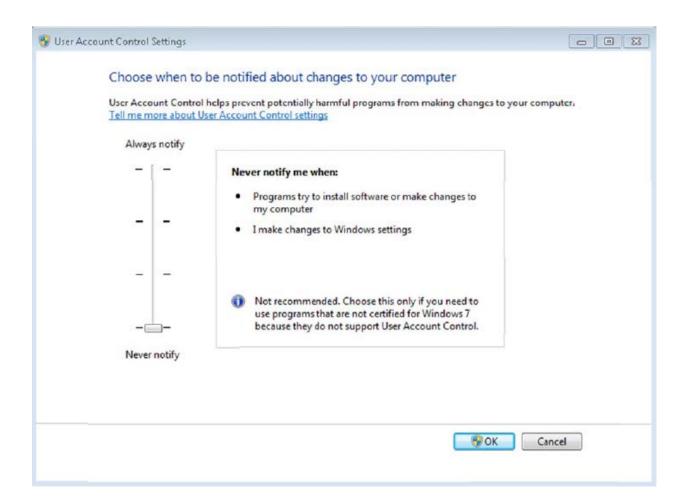


Step 2: Type **UAC**.

Step 3: Click on Change User Account Control settings.



Step 4: If you have admin rights the **User Account Control Settings** dialog box will open. Please proceed to the "Upgrade Procedures" on Page 7. If the **User Account Control Settings** box does not open, then you will not have sufficient admin rights to complete the install and you will need to contact your network support.





Remove SCO1251 from your workstation

IMPORTANT: Make sure that a user with local admin rights is logged on.

Step 1: Open Control Panel

Step 2: Click **Programs and Features** or **Add or Remove Programs**, depending on your Windows Operating System



Step 3: Look for SCO Workstation components – SCO1251



Step 4: If installed double click the icon and follow prompts to remove the software. Once removed or if not installed please move to the upgrade procedures below.



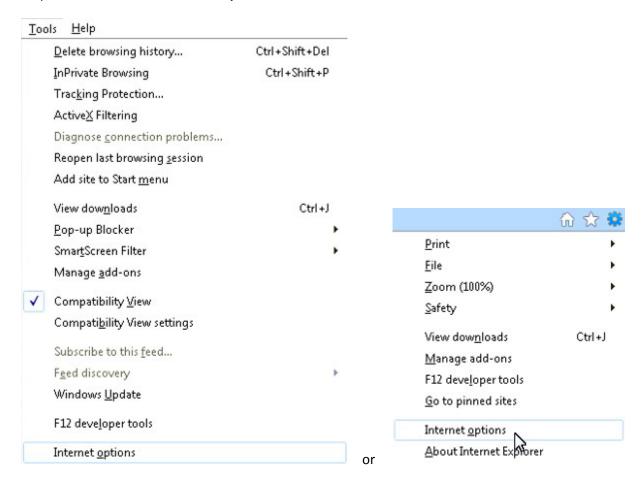
Windows Internet Explorer Browser 9

IMPORTANT: Make sure that a user with local admin rights has logged on.

Make sure all ActiveX settings have been reviewed before logging on the Enterprise Source Capture Application.

Step 1: Open Internet Explorer Browser

Step 2: Click **Tools**, then **Internet Options**



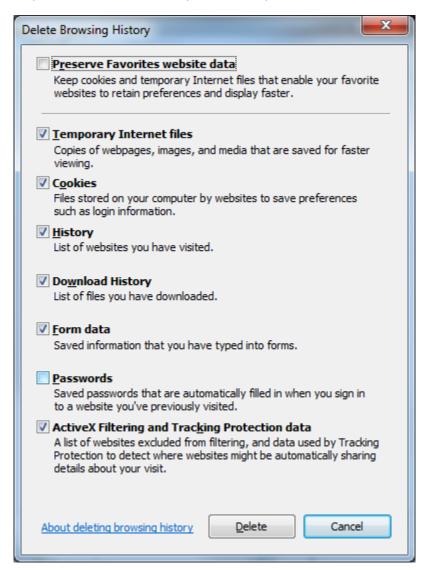
Step 3: On the General Tab and click Delete.

• The Delete Browsing History dialog box will appear





Step 4: Review to make sure your delete options are set to the following:



Step 5: Click **Delete** after validating the delete options.

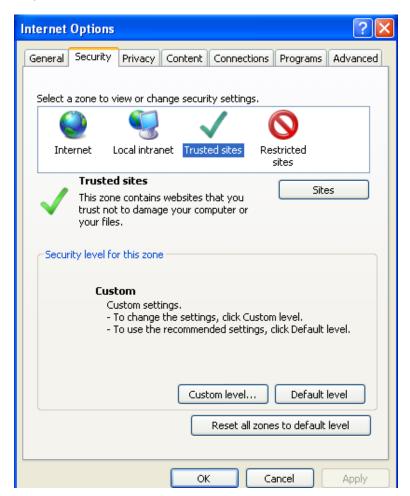
• The Internet Options information box will appear.

Step 6: Click on the **Security** Tab.



Step 7: On the **Security** tab, click on the **Trusted Sites** icon.

Step 8: Click on the **Sites** button.



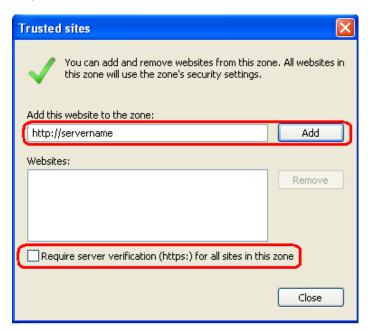
Step 9: Enter the website you use for Web Capture:

 Merchant Capture Site Address: https://web5.secureinternetbank.com/WebCaptureWeb/MerchantCapture.do?appId=EBI145
 0&FID=071925596&RT=071925596



Step 10: Click the ADD button.

Step 11: Click Close.



Step 12: Click Custom level button.





Step 13: Scroll down to the **ActiveX controls and plug-ins** section.

Step 14: Set all your ActiveX options as shown below.

ø	ActiveX controls and plug-ins	
-	Allow previously unused ActiveX controls to run without pror	
	O Disable	
	⊙ Enable	
	Allow Scriptlets	
	⊙ Disable	
	O Enable	
	O Prompt	
	Automatic prompting for ActiveX controls	
	⊙ Disable	
	O Enable	
	Binary and script behaviors	
	O Administrator approved	
	O Disable	
	⊙ Enable	
	Display video and animation on a webpage that does not us	
	Display video and animacion on a webpage that does not ds Disable	
	O Enable	
	Download signed ActiveX controls	
	O Disable	
	⊙ Enable	
	O Prompt	
	Download unsigned ActiveX controls	
	O Disable	
	⊙ Enable	
	O Prompt	
	Initialize and script ActiveX controls not marked as safe for s	
	O Disable	
	⊙ Enable	
	O Prompt	
	Only allow approved domains to use ActiveX without prompt	
	O Disable	
	● Enable	
	Run ActiveX controls and plug-ins	
	O Administrator approved	
	O Disable	
	⊙ Enable	
	O Prompt	
	Script ActiveX controls marked safe for scripting*	
	O Disable	
	● Enable	
	O Prompt	



Step 15: Scroll Down to Settings section. Under Miscellaneous, disable the Pop-up blocker.



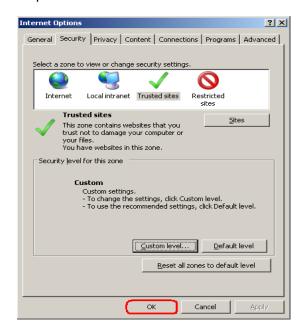
Step 16: Click OK.



Step 17: Click Yes.



Step 18: Click OK.





Step 19: Close the **Internet Explorer Browser**.

Step 20: Re-launch the Web Capture Website and log on.

• A warning message will appear at the bottom of the screen asking if you want to run or save SetupZiptrc.exe.

Step 21: Select Run.



Step 22: You may be asked to run the **Fiserv Ziptrc Installer**, select **Allow for All Websites**.



Step 23: After that file runs, click **OK**.

- After you have run **SetupZiptrc.exe**, please click **OK**.

Important: You will be logged off and returned to the logon on page. Before proceeding Merchants users must close and re-launch your browser before logging back into Web Capture. This will happen after each ActiveX Control is downloaded. You will need to close, re-open and log back on three (3) separate times to complete the install.

Step 24: You may be asked to run the Ranger Scanner Control select Allow for All Websites.



Step 25: After opening a previously scanned batch or creating a new batch of work, you will be asked to run the **AlternaTIFF ActiveX Control**, select **Allow for All Websites**.



Upgrade is Complete!