Remote Deposit Capture

Procedures for RDC Update IE8 – 06/16/2013

Procedures for upgrade of Remote Deposit Capture System.

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Web Capture Client Workstation

Upgrade Fixes

The following issues have been resolved in Enterprise Source Capture (SCS) version 4.2.2.37

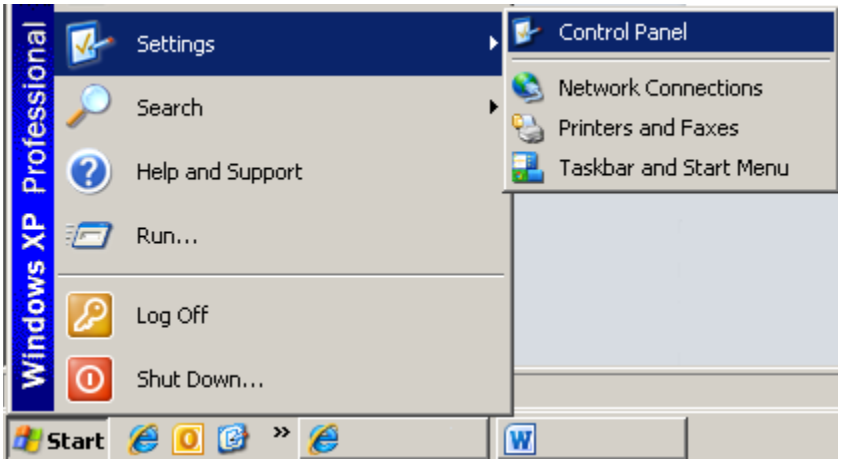
1. Unnecessary Panini scanner pop up images
2. Image/MICR Mismatch issues.
3. Merchant Capture Users submitting out of balance bathes.
4. Scanning Page hung after hopper empty causing batch to be stuck in uploading.

Other Enhancements

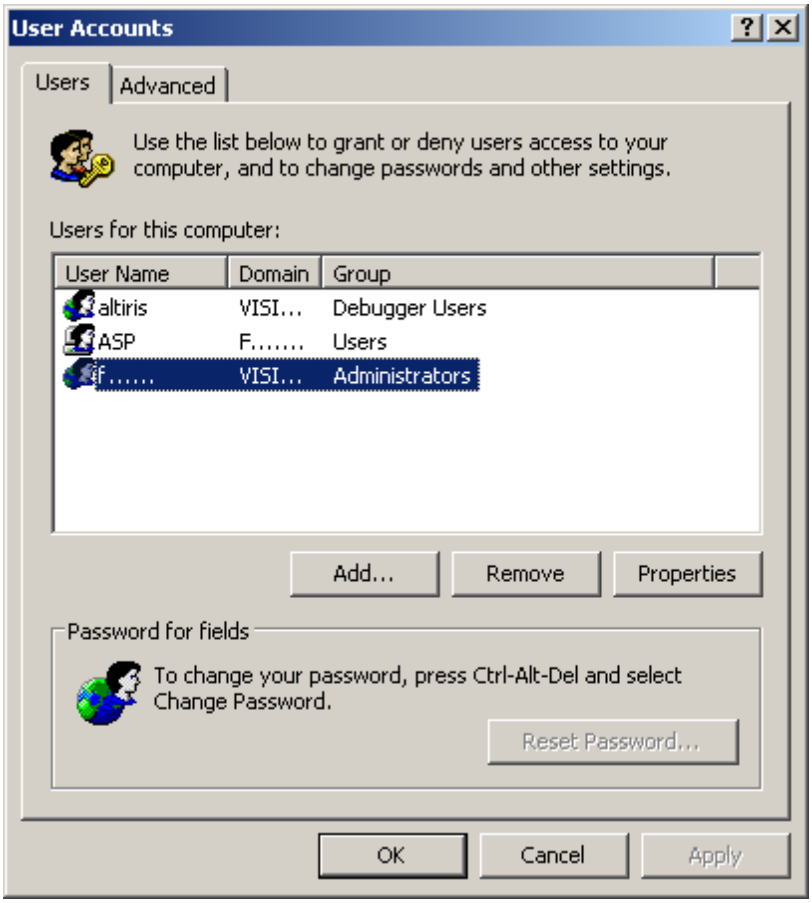
- Restored Site ID to Batch Status Screen
- Restored Messaging Feature
- Internet Explorer 10 will be able to run in Compatibility Mode

How to check if you are an Admin on Windows XP

Step 1: Click on **Start-> Settings -> Control Panel.**



Step 2: Double Click **User Accounts**

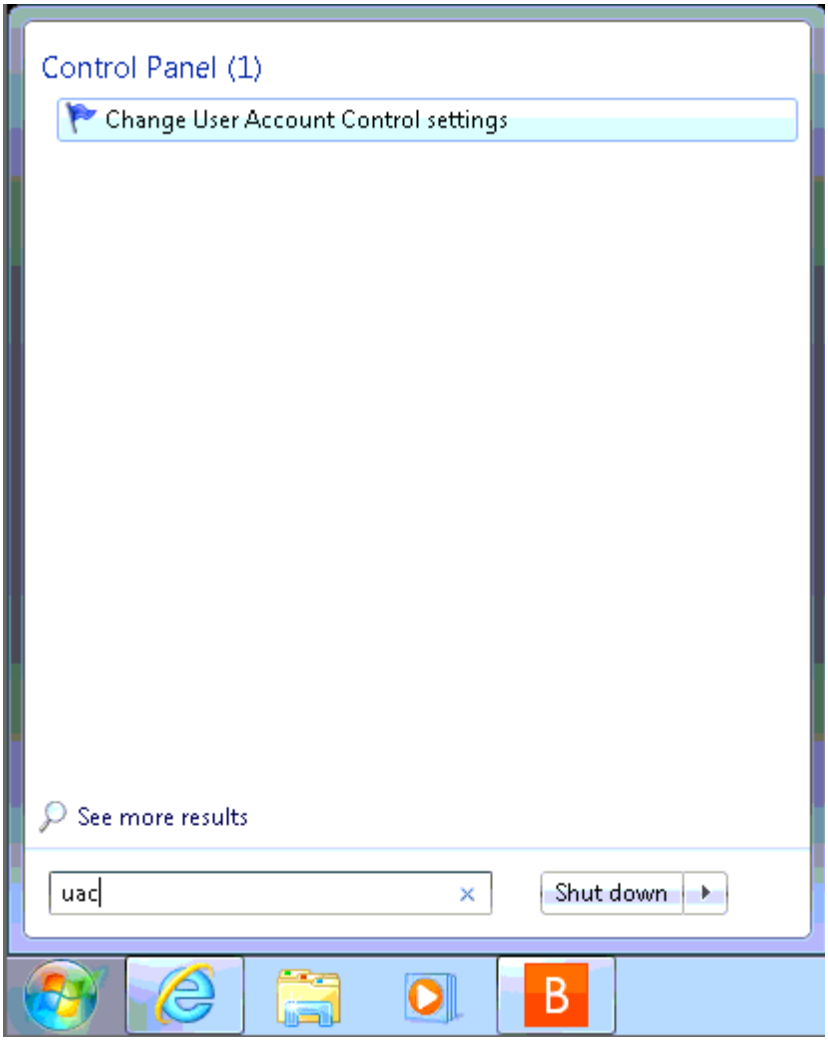


Step 3: Find your **User Name** and check the **Group** for **Administrators**.

Step 4: If your **User Name** is in the group **Administrators**, please proceed to the "Upgrade Procedures" on Page 7. If your **User Name** is not in the **Administrators** group, you will not have sufficient admin rights to complete the install and you will need to contact your network support.

How to check if you are an Admin on Windows 7

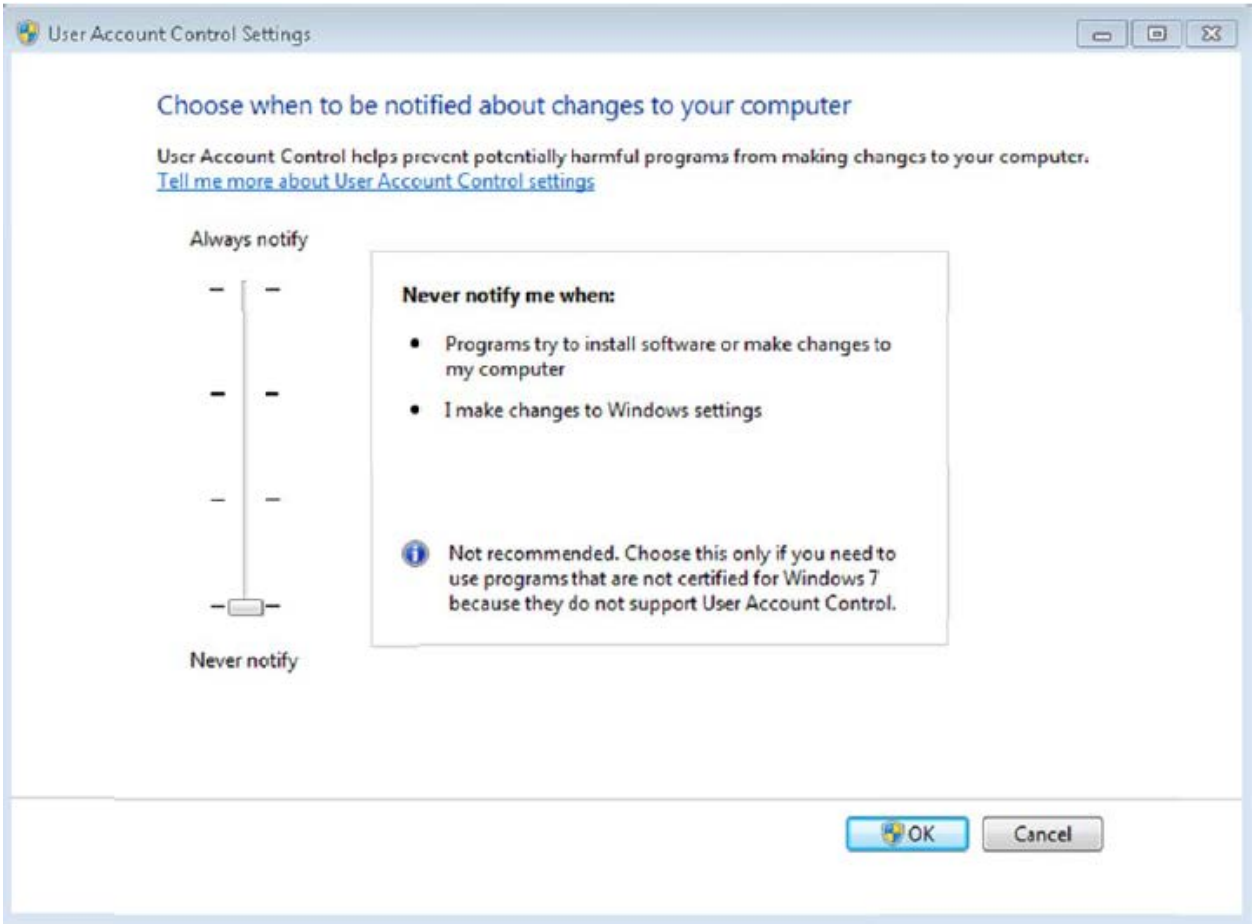
Step 1: Click on **Start**.



Step 2: Type **UAC**.

Step 3: Click on **Change User Account Control settings**.

Step 4: If you have admin rights the **User Account Control Settings** dialog box will open. Please proceed to the "Upgrade Procedures" on Page 7. If the **User Account Control Settings** box does not open, then you will not have sufficient admin rights to complete the install and you will need to contact your network support.



Upgrade Procedures

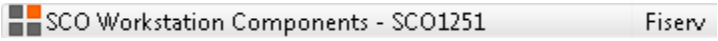
Remove SCO1251 from your workstation

IMPORTANT: Make sure that a user with local admin rights is logged on.

Step 1: Open Control Panel

Step 2: Click **Programs and Features** or **Add or Remove Programs**, depending on your Windows Operating System

Step 3: Look for SCO Workstation components – SCO1251



Step 4: If installed double click the icon and follow prompts to remove the software. Once removed or if not installed please move to the upgrade procedures below.

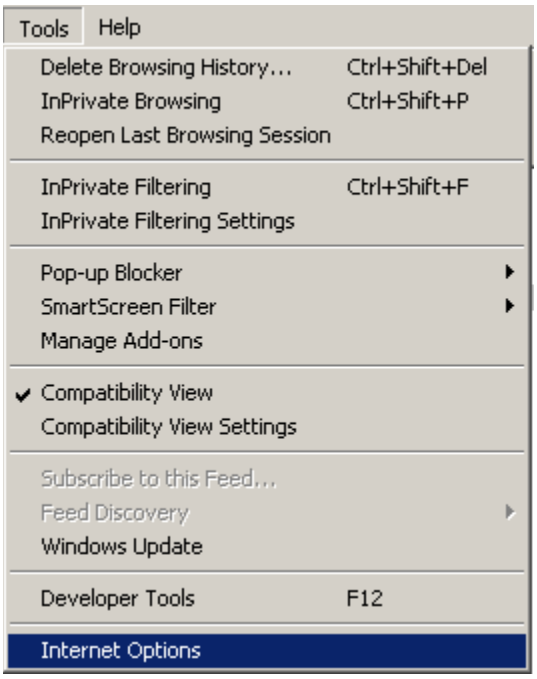
Windows Internet Explorer Browser 8

IMPORTANT: Make sure that a user with local admin rights has logged on.

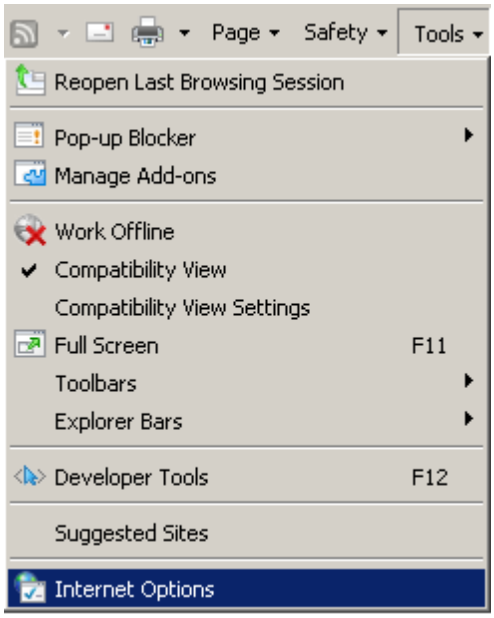
Make sure all ActiveX settings have been reviewed before logging on the Enterprise Source Capture Application.

Step 1: Open **Internet Explorer** Browser

Step 2: Click **Tools**, then **Internet Options**

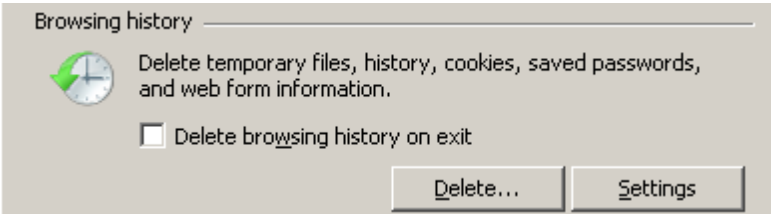


or



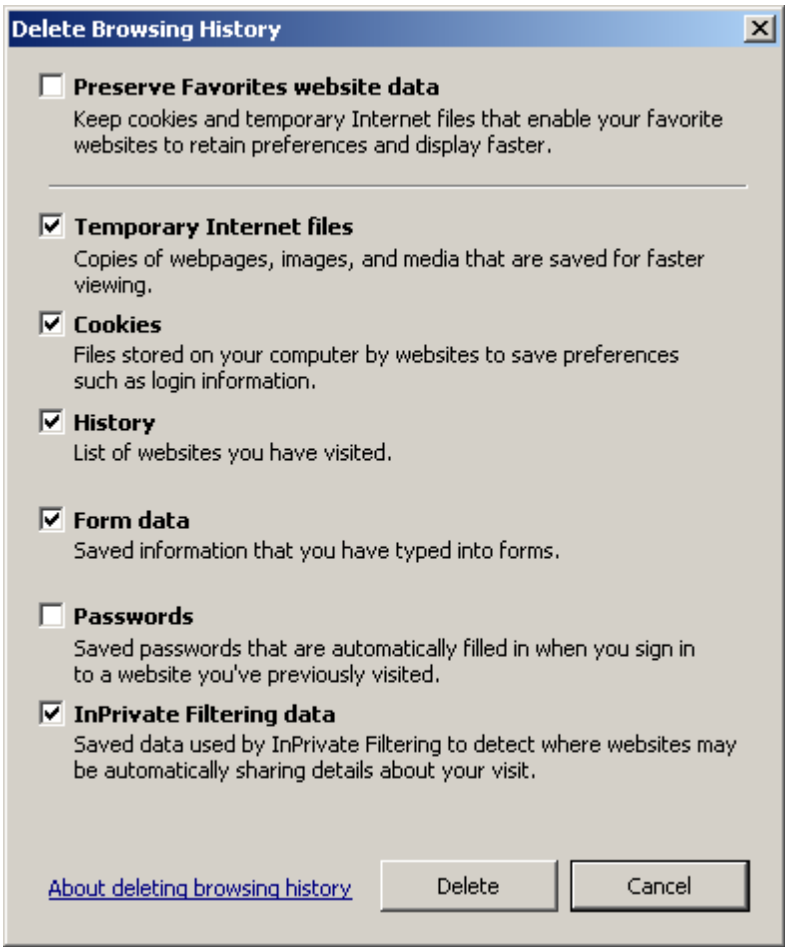
Step 3: On the **General** tab, click **Delete**

- The Delete Browsing History dialog box will appear



Windows Internet Explorer Browser 8 cont'd.

Step 4: Review to make sure your delete options are set to the following:



Step 5: Click **Delete** after validating the delete options.

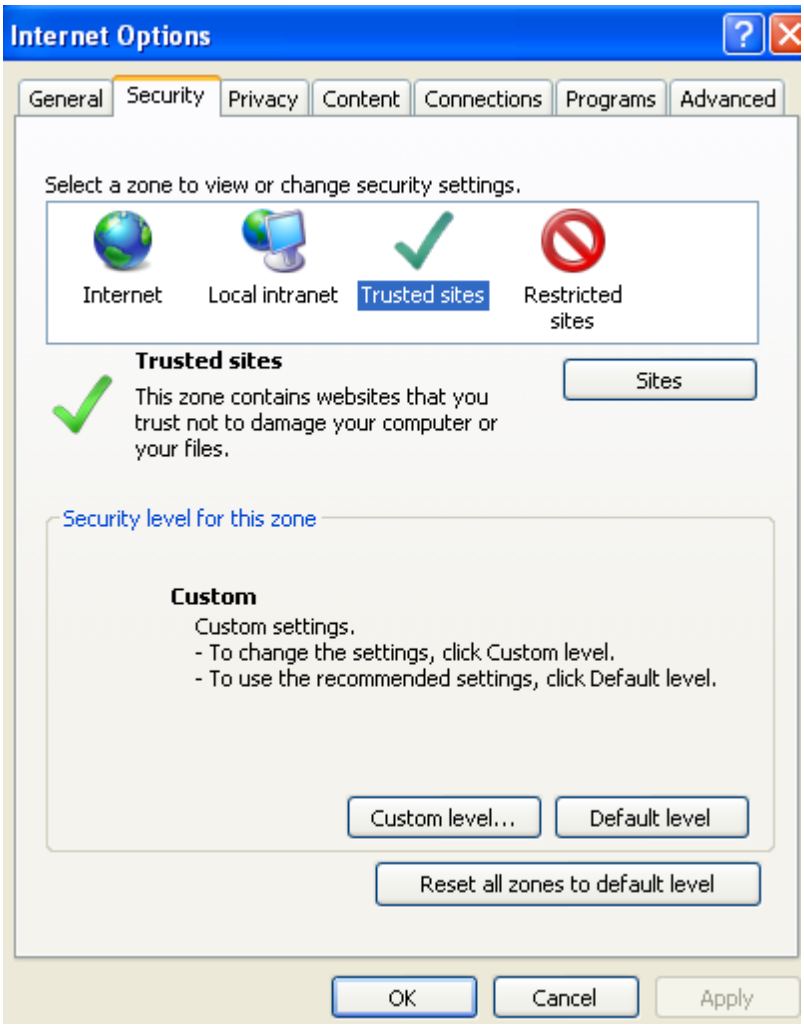
- The Internet Options information box will appear.

Step 6: Click the **Security** Tab

Windows Internet Explorer Browser 8 cont'd.

Step 7: On the **Security** tab, and click on the **Trusted Sites** icon.

Step 8: Click on the **Sites** button.



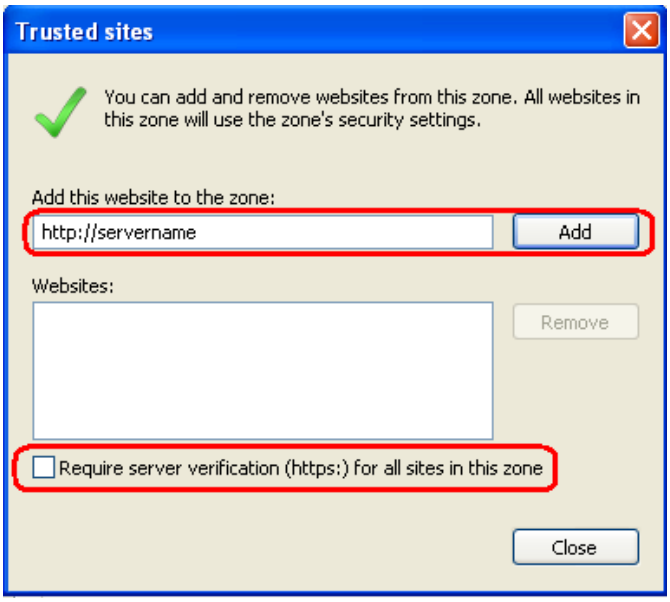
Step 9: Enter the website you use for Web Capture:

- Merchant Capture Site Address: https://web5.secureinternetbank.com/WebCaptureWeb/MerchantCapture.do?appId=EBI1450&FID=071925596&RT=071925596

Windows Internet Explorer Browser 8 cont'd.

Step 10: Click the ADD button.

Step 11: Click Close.



Step 12: Click the Custom Level button.

Windows Internet Explorer Browser 8 cont'd.

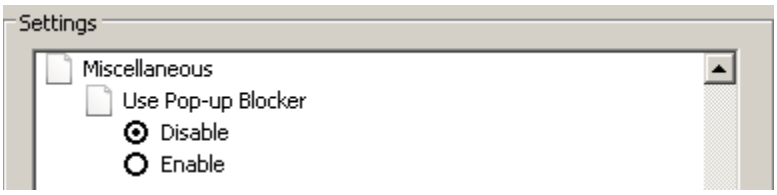
Step 13: Scroll down to the **ActiveX controls and plug-ins** sections.

Step 14: Set all your ActiveX options as shown below:

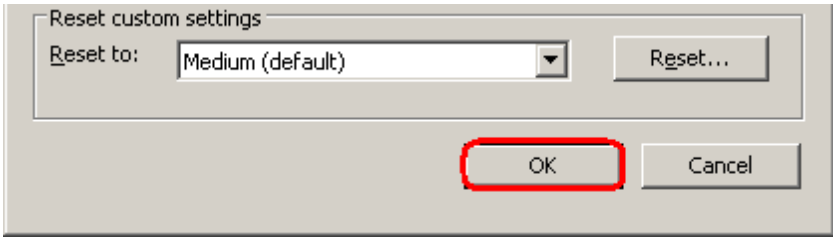
- ActiveX controls and plug-ins
  - Allow previously unused ActiveX controls to run without pror
    - ○ Disable
    - ◉ Enable
  - Allow Scriptlets
    - ◉ Disable
    - ○ Enable
    - ○ Prompt
  - Automatic prompting for ActiveX controls
    - ◉ Disable
    - ○ Enable
  - Binary and script behaviors
    - ○ Administrator approved
    - ○ Disable
    - ◉ Enable
  - Display video and animation on a webpage that does not us
    - ◉ Disable
    - ○ Enable
  - Download signed ActiveX controls
    - ○ Disable
    - ◉ Enable
    - ○ Prompt
  - Download unsigned ActiveX controls
    - ○ Disable
    - ◉ Enable
    - ○ Prompt
  - Initialize and script ActiveX controls not marked as safe for s
    - ○ Disable
    - ◉ Enable
    - ○ Prompt
  - Only allow approved domains to use ActiveX without prompt
    - ○ Disable
    - ◉ Enable
  - Run ActiveX controls and plug-ins
    - ○ Administrator approved
    - ○ Disable
    - ◉ Enable
    - ○ Prompt
  - Script ActiveX controls marked safe for scripting*
    - ○ Disable
    - ◉ Enable
    - ○ Prompt

Windows Internet Explorer Browser 8 cont'd.

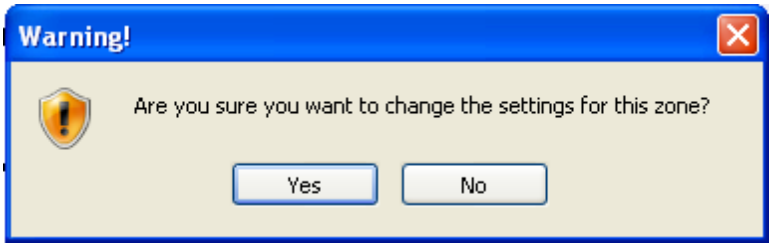
Step 15: Scroll down to the **Settings** section. Under Miscellaneous, disable the Pop-up Blocker.



Step 16: Click **OK**

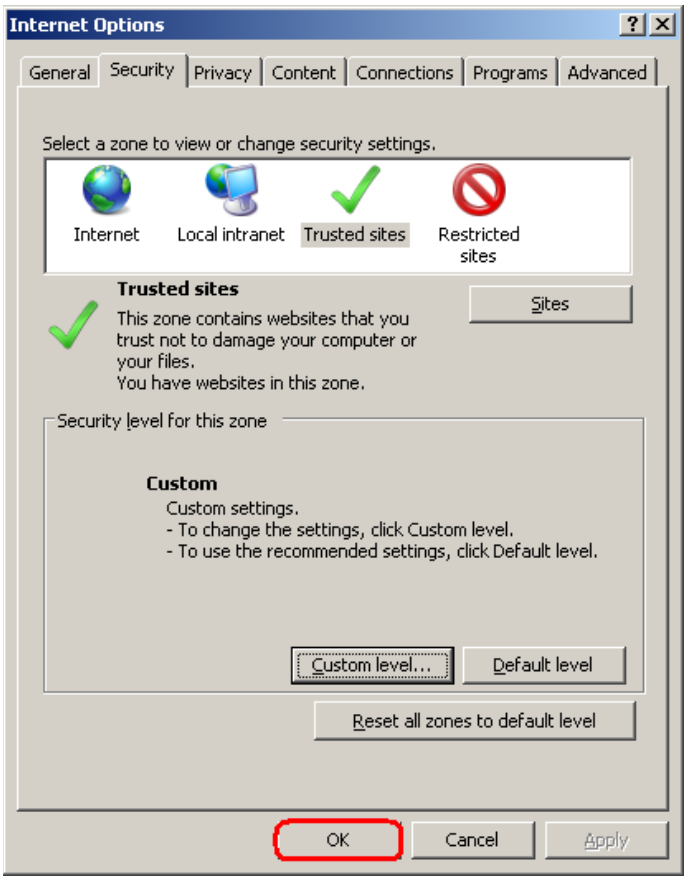


Step 17: Click **Yes** on the warning box.



Windows Internet Explorer Browser 8 cont'd.

Step 18: Click **OK**



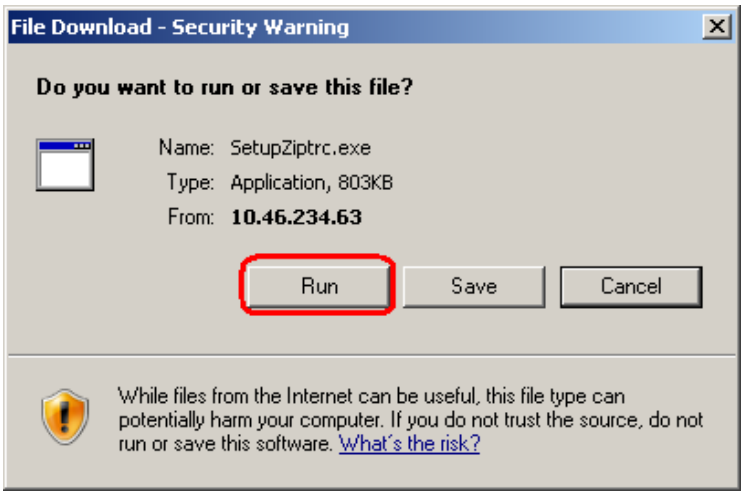
Step 19: Close the **Internet Explorer** browser.

Step 20: Launch the **Web Capture Website** again, and log on.

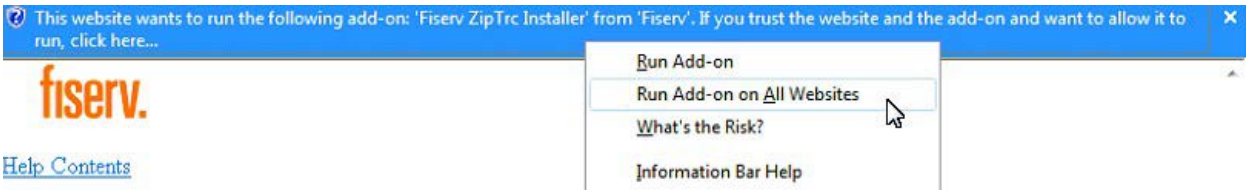
IMPORTANT: A warning message will appear at the top of the page indicating that a file has been blocked by Internet Explorer. Click **Download File**.

Windows Internet Explorer Browser 8 cont'd.

Step 21: Select **Run**.



Step 22: You may be asked to run the **"Fiserv ZipTrc Installer".** If so, select **Run Add-on on All Websites.**



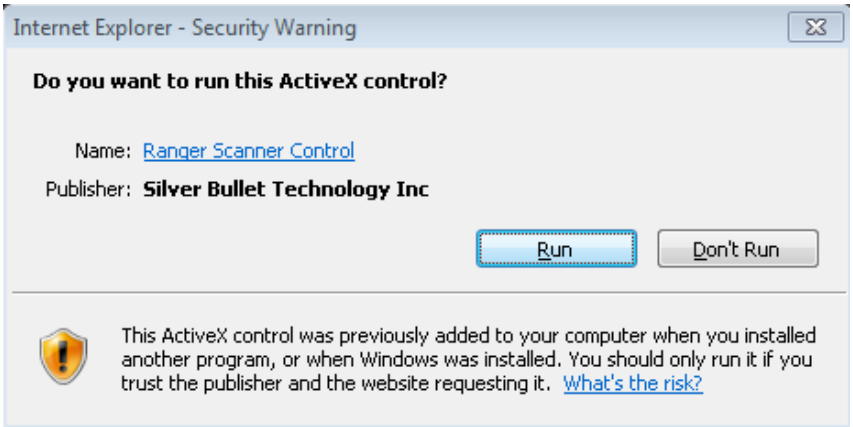
Step 23: Click **OK** after the file has completed the run process.

- After you run "SetupZiptrc.exe", click **OK**.

Important: You will be logged off and returned to the logon on page. Before proceeding Merchants users must close and re-launch your browser before logging back into Web Capture. This will happen after each ActiveX Control is downloaded. You will need to close, re-open and log back on three (3) separate times to complete the install.

Windows Internet Explorer Browser 8 cont'd.

Step 24: Click **Run**.



Step 25: After Opening a previously scanned batch or creating a new batch of work, you will be asked to run the 'AlternaTiff ActiveX Control'. Select Run Add-on on All Websites.

Step 26: Select **Run**.

Upgrade is Complete!